



Dear Fellow Agents,

Due to the upcoming month of Ramadhan (12 March 2024 - 10 April 2024), please be advised that VDR applications shall only be accepted during the following submission hours at all of our VIMA centers:

**Monday-Thursday
08:00hrs - 12:00hrs**

**Friday
08:00hrs - 11:30hrs
(except public holiday)**

Please plan ahead your submissions accordingly. For any enquiries, please reach us through the following contact details:

Email: pertanyaan@vima.co.id

Phone: +62 21 50101366

Best Regards,

VIMA

Visa Malaysia Agency

Indonesia

